

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	15-01-2025 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	15-01-2025 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	30 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Revenue
Organisation Name/संगठन का नाम	Central Board Of Excise And Customs (cbec)
Office Name/कार्यालय का नाम	Office Of The Commissioner Of Customs (general), Jawaharlal Nehru Custom House,
क्रेता ईमेल/Buyer Email	deepakkj.c091001@gov.in
Item Category/मद केटेगरी	Bus Hiring Service - Regular Basis - Local; 19-21, 9-12; as per tender document; as per tender document
Contract Period/अनुबंध अवधि	1 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	50 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No

Bid Details/बिड विवरण	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	2500000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज़ ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	100000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के

दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Commissioner of Customs

Office Of The Commissioner Of Customs (general), Jawaharlal Nehru Custom House,, Department of Revenue, Central Board of Excise and Customs (CBEC), Ministry of Finance
(Commissioner Of Customs General)

MII Compliance/एमआईआई अनुपालन

MI Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Scope of Work:[1735559088.pdf](#)

Bus Hiring Service - Regular Basis - Local; 19-21, 9-12; As Per Tender Document; As Per Tender Document (2)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Service	Local
Vehicle Seating Capacity	19-21 , 9-12
Comfort Category	as per tender document
Usage Variant	as per tender document
Fuel Type	Diesel
Year of Vehicle Model	as per tender document
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Deepak Kumar Jha	400707,OFFICE OF COMMISSIONER OF CUSTOM(G) JNCH NAHAVA SHEVA URAN	2	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised

quantity or duration

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment [Click here to view the file.](#)

4. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---



**सीमाशुल्क आयुक्त का कार्यालय (जनरल),
सीमाशुल्क मुंबई जोन II
OFFICE OF THE COMMISSIONER OF CUSTOMS (GEN),
MUMBAI CUSTOMS ZONE II,
जवाहरलाल नेहरू सीमाशुल्क भवन, न्हावा शेवा, तालुका : उरण, जिला: रायगड, महाराष्ट्र 400707
JAWAHAR LAL NEHRU CUSTOM HOUSE, NHAVA- SHEVA, TAL-URAN, DIST.-RAIGAD,
MAHARASHTRA-400 707
Email – p.ande-jnch@gov.in**

F. No. I/(22)/OTH/2408/2024-P AND E

Date:

E-TENDER NOTICE

**SCOPE OF WORK, TECHNICAL CRITERIA AND
ADDITIONAL TERMS & CONDITIONS (ATC)**

SCOPE OF WORK

The Commissioner of Customs (G), Jawaharlal Nehru Customs House, Nhava-Sheva, Maharashtra- 400707, for and on behalf of the President of India invites e-bids/tender under two bid system for hiring two (02) Buses along with drivers and helpers for transportation of staff to and fro between two (02) destined points i.e. Dadar and Jawaharlal Nehru Customs House, Nhava Sheva & Kalyan and Jawaharlal Nehru Customs House, Nhava Sheva. Following are the details of route map with the seating capacity for the Buses required:

S.No.	Route	No of Buses & Vehicle seating capacity
1.	Route 1- Dadar - Five Garden – Lloyds – Antop Hill – Atal Setu – JNCH	One Bus (20 seater)
2.	Route 2- Kalyan – Dombivali – Katai Naka – Khoni Phata/Kalamboli – JNCH	One Bus (12 seater)

The tendering Agency must fulfil the following technical specifications in order to be eligible for technical evaluation of the bid described in Section A to C

A. TECHNICAL / ELIGIBILITY CRITERIA

a) The bidder should deposit Earnest Money Deposit (EMD) of Rs. 1,00,000/- (Rupees One Lakh only) refundable in the form of Demand Draft / Pay order payable to 'Commissioner of Customs (General), JNCH, Nhava-Sheva'. All successful bidders have to deposit the EMD at the time of scrutinizing of documents by the Committee constituted for this purpose. The bid without EMD shall be rejected and no correspondence will be entertained on this subject. EMD exemption if applicable to any of the bidders will be as per Government Rules.

- b) The Bidder shall give an undertaking that he/she or his/her firm has not been blacklisted by any PSU, Banks, and Organization /Government department as on the date of submission of the bid. The same shall be uploaded in Gem Portal.
- c) The Bidder shall have a minimum turnover of Rs. 50 Lakhs (Rupees Fifty Lakh only) per annum for the past three years. A certificate to this effect duly certified by Chartered Accountant, to be uploaded on Gem Portal.
- d) The Bidder shall provide Income Tax Returns for the past three years. (The same shall be uploaded on Gem Portal) namely for FY 2021-22, FY 2022-23 & FY 2023-24.
- e) The Bidder shall possess a Shop and Establishment Certificate, GST registration Certificate and PAN Card. The bidders shall upload the copies of Shop & Establishment Certificate, PAN Card, GST registration certificate in Gem Portal.
- f) Past Experience of Similar Services: The Bidder shall be having adequate experience of minimum three (03) years in the field of providing Bus Service. (The proof to that effect shall be uploaded in Gem portal.)
- g) The Bidder has to upload an undertaking on GeM Portal that their firm/company is not under liquidation, Court receivership or similar proceedings and also not bankrupt.
- h) The vehicles to be provided shall be new or in no case more than three years old as on 01.02.2025 (i.e vehicles being provided shall have registration certificate issued on and after 01.02.2022), also the vehicles must be in good condition. Bidder shall have the ownership of the vehicles being provided. The registration Certificate of the Vehicles shall be uploaded in Gem Portal.
- i) Vehicles offered shall have commercial vehicle registration. (An undertaking to that effect shall be uploaded in Gem Portal).
- j) Vehicles to be provided shall have comfortable reclining seats and spacious leg space/distance between the two seats, racks with suitable capacity above the seats to accommodate office bags/luggage of the officers/staff travelling by Bus. (An undertaking to that effect shall be uploaded on Gem Portal)
- k) Bidders shall have his Registered Office/Branch Office located within the radius of 75 km distance of JNCH, Nhava-Sheva, Uran, Raigarh- 400707. (Proof i.e. Shop and Establishment Certificate shall be uploaded on Gem Portal)
- l) All the participants in the said bidding process, who are found to be technically fit on the basis of the required uploaded documents, have to present all the vehicles for physical inspection before Technical Evaluation Committee to verify the genuineness.

(B) TENDER PROCESS AND SUBMISSION OF TENDER DOCUMENTS

- a. Submission of bids: Bidders shall submit the technical as well as financial bids through GeM portal only. Scanned copies of all the relevant documents shall be attached with the bid. Bids submitted by the courier/post/in person shall not be

- accepted in this tender.
- b. The technical bids will be evaluated by the Tender Evaluation Committee. The financial bids of only those bidders shall be opened who are found to be Technically Qualified.
 - c. The offers/bids received incomplete or vague responses like “as per documents submitted or documents attached” and/or filed after the due date shall be summarily rejected. Conditional/Unsolicited tenders shall not be considered.
 - d. The contract will be awarded to the lowest bidder subject to the fulfillment of all the terms and conditions given in this notice and physical inspection of the vehicle intended to be deployed.
 - e. For any clarification/inspection of the site, etc. the interested parties may contact the Superintendent of Customs, Personnel and Establishment Section, 5th Floor, ‘A’ Wing(Room No.508), JNCH, Nhava Sheva, Tal-Uran. District- Raigad, Maharashtra- 400707 on any working day between 11:00 AM to 5:00 PM, on or before the last date and time of accepting the tender.
 - f. Department reserves the right to accept or reject any or all tenders without assigning any reason. In case of any dispute of any kind and in respect of whatsoever, the decision of the Commissioner of Customs (G), Jawaharlal Nehru Customs House, Nhava-Sheva, Maharashtra- 400707 will be final and binding.
 - g. Vehicles to be provided shall have valid Insurance (third party & passengers insurance both), Valid Pollution Under Control (PUC) Certificate. Service provider of vehicle shall have adequate Insurance cover for the passengers traveling by Vehicles on offer, as per the seating capacity.

(C) ADDITIONAL TERMS AND CONDITIONS

- a) On acceptance of the bid, the successful service provider will have to submit Performance Security of an amount equivalent to 5% of the value of the entire period of the contract in the form of Bank Guarantee (with auto renewal clause) from a Nationalized Bank drawn in favour of ‘RBI A/c Commissioner of Customs (General), JNCH, Nhava-Sheva. The EMD will be returned to successful bidder after producing Bank Guarantee.
- b) The prices quoted shall be valid for the contract period without any escalation in the price.
- c) On awarding of the contract, the service provider shall provide the certified copies of Registration Certificate of the vehicles, Valid Insurance, Valid PUC, Details of the Drivers & helpers along with their PAN Card/Aadhar Card Copies.
- d) The successful bidder shall commence the work within 48 hrs of the order being placed and failure to which the JNCH will forfeit the EMD and terminate the contract without giving any notice.
- e) The charges payable shall be all inclusive i.e. salary of drivers and helpers, fuel, maintenance, cleanliness, repairs, insurance, GST, etc. and any other incidental expenses/charges such as Toll Charges etc., if any. The TDS will be deducted as per provisions of the Income Tax Law. Other taxes, as per applicable rates shall also be deducted from the payment.

- f) This department shall not be responsible for any challan, loss, damage due to any accident of the vehicle or to any other vehicle or for the injury to the driver, helper, and passengers, customs staff/officers travelling in the vehicle on offer or to any third party. The loss or damage or legal expenses on this account shall be borne by the service provider/contractor.
- g) Work discipline shall be maintained by the staff of the service provider.
- h) The contractor shall not employ any person who has not completed eighteen (18) years of age. The contractor shall comply with all the Laws/act/rules like Minimum Wages, Provident Funds, ESI, Bonus, Gratuity, Contract Labor Act and other Labor laws/act/rules in force from time to time. In case of violation of any statutory provisions under any stated law or any other law applicable to the contractor, there will not be any liability on the department.
- i) The driver shall be trained having valid Commercial Driving License without any adverse records and with clear antecedents. Driver shall be conversant with the routes in and around Mumbai as well as of JNCH. Driver shall be readily available during working hours and shall be provided with Cell phone.
- j) No garage facility will be provided by the department.
- k) The vehicles shall conform to the pollution norms prescribed, if any, by the transport department of Government of Maharashtra. Operation and function of vehicles and drivers shall be governed by Motor Vehicles Act/Motor Vehicles rules and this shall be the responsibility of the contractor. The department will be under no legal obligation to provide employment to any of the personnel of the contractor after expiry of the agreement period and the department recognizes no employer-employee relationship between the department and the personnel deployed by the contractor/agency.
- l) The vehicles shall be clean and tidy. The interior and exterior of the vehicles shall be well maintained and shall be cleaned properly on daily basis. In case the condition of the Bus is found unsatisfactory after deployment, they shall be replaced immediately.
- m) The Buses shall leave from the starting point at 7:30 AM and at 06:05PM from JNCH or as decided by the department. The said service is required for minimum 22 days in a month in addition to day(s) specified by the department.
- n) Service provider/drivers of the vehicles have to maintain a register of the custom officers/staff utilizing the Bus service, on daily basis and get it counter signed by the concerned officer/staff and liaison officer of the Bus. Service provider shall provide a self certified copy of the same along with the monthly bills and present the register, as and when directed by the P&E Section, JNCH. The register shall also have the details of the Bus route, timing of start and reaching JNCH, vehicle viz. RC No. , Date, Owner name, Insurance validity, PUC validity, seating capacity etc.
- o) After providing satisfactory service for complete month, the service provider shall submit the bill. The payment will be released within a period of 30-60 days from the date of

submission of the bill after deducting relevant Penalties/damages/other charges as per provisions of the contract. However, no interest/other charges shall be paid in case of delay in release of payment, for any reason whatsoever.

p) Prior notice of one month shall be given by the service provider for termination of the contract. Discontinuation of service without prior notice by the service provider will result in forfeiture of security deposit and non-payment of dues.

q) This office reserves the rights to terminate the contract as well as any particular route, if the necessity arises, without giving any notice/reasons.

r) The department will have the sole discretion to extend the period of contract beyond one year or terminate the contract prematurely in case of unsatisfactory services.

s) Service provider shall give at least 07 days prior intimation, incase service provider changes the vehicle on offer. However new vehicle shall always have same or better specifications and condition than the vehicle whose detail is provided in the tender.

t) In case service provider provides substandard vehicles to the class/specifications/condition of the vehicles detailed in the tender document, or fails to intimate the change of vehicle, a penalty charge of Rs. 10,000/- per day per Bus per route in addition to non-payment of that particular day(s) charges, shall be levied.

u) Service provider shall time and again submit documents to the department in case there is any change in vehicle on offer, driver, helper or validation of the documents/certificates is extended/ revalidated. Originals of these documents shall always be available with Bus driver, on duty. Failure to do so shall result in levy of penalty charge of Rs. 1,000/- per instance per document.

v) In case of break down, alternate arrangement has to be provided by the operator immediately maximum within 1 hr. For late deployment of replacement vehicle (after delay of 1 hr or more), a penalty of Rs. 2,000/- per Bus per day shall be levied and charged. For no deployment of replacement vehicle, amount of charges for Bus hired by buyer from third party and a penalty of Rs. 5,000/- shall be levied and charged, in addition to non-payment of that particular day(s) charges.

w) In case of failure to provide Buses under any circumstances, amount of charges for Bus hired by the Department from third party and a penalty charge of Rs. 5,000/- per day per Bus shall be levied, in addition to non-payment of that particular day(s) charges.

x) Without prejudice to terms and conditions of the tender document, on receipt of complaint from any of the passengers regarding misbehavior, discourtesy, unjustified wastage of time, unsatisfactory condition of the vehicle, and or repeated delay in reaching the reporting point, a penalty of Rs 1500/- shall be levied on the service provider for each such violation. Repeated complaints about drivers or helpers will result in the termination of the contract along with forfeiture of security deposit.

(D) FINANCIAL BID

The Bidder shall quote the price after considering the routes/distance in km for both the places, which will be inclusive of GST and any other taxes or incidental charges. Further, while quoting the rates, the bidder shall take into consideration the increase/decrease in the prices of fuel during the contractual period and no escalation of prices shall be entertained apart from the contract prices once quoted. The likely period of hiring the services would be for a year from the months of February, 2025.

The Bidder shall provide the bid amount on monthly basis for each Bus separately for internal official purposes.

1. Route-1 (20 Seater Bus)

Dadar - Five Garden – Lloyds – Antop Hill – Atal Setu – JNCH and back.

2. Route-2 (12 Seater Bus)

Kalyan – Dombivali – Katai Naka – Khoni Phata/Kalamboli – JNCH and back.

(E) RIGHTS RESERVED

The Commissioner of Customs (G), JNCH, Nhava-Sheva reserves the right to accept or reject any or all tenders without assigning any reasons thereof. In case of any dispute of any kind and in any respect whatsoever, the decision of the Commissioner of Customs (G), JNCH shall be final and binding.

**Signed by Shashikant
Madhaorao Borkar
Date: 30-12-2024 16:51:54**

(S. M. Borkar)
Assistant Commissioner of Customs
P&E Section, JNCH

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