

**OFFICE OF THE COMMISSIONER OF CUSTOMS (NS –GEN),
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA,
URAN, DIST RAIGAD, MAHARASHTRA 400 707.**

F.No:-S/3-Gen-5512/2015 IN

Dated 21.11.2016

FACILITY NOTICE NO. 151/2016-17

Sub: Ease of doing Business – Boarding Section to give automated permission in case any error in SMTP Message Exchange – Reg.

Attention of all the Importers, Exporters, Customs Brokers and other stake holders is invited to Facility Notice No.36/2016 dated 25.02.2016. In certain instances SMTPs are not generated through ICEGATE online system due to technical problems. In such a case S/Lines are required to approach Superintendent (Import Noting) to approve IGM Number in the system and then SMTPs are automated & transmitted to shipping lines/ terminals/ ICD customs.

2. In order to address this problem and to ensure that there is no hold up of imported cargo, Facility Notice No. 36/2016 dated 25.02.2016 was issued, wherein it was ordered that for the purpose of attending the issues related to the SMTPs, the Import Noting section will be in operation on Saturday , Sunday and all closed holidays.

3. In order to further facilitate this procedure, it has been decided that in case of any error in online system, the work of approving IGM Number in the system will be done by Boarding section also in addition to the Import Noting section. Since the Boarding Section functions 24/7, there would not be any delay in following this procedure even on weekends and holidays.

(Subhash Agarwal)
Commissioner of Customs
NS-GEN, JNCH

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1. The Chief Commissioner of Customs, Mumbai Zone- II
2. All the Commissioner of Customs, Mumbai Zone- II
3. All Addl./Joint Commissioners of Customs, Mumbai Zone- II
4. All Deputy/Asstt. Commissioners of Customs, Mumbai Zone- II
5. The DC/EDI for uploading on the JNCH website
6. Bombay Custom House Agent Association
7. All Trade Associations
8. All the Shipping Lines.
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