

**OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS (GENERAL)**  
**CHS SECTION, JNCH, NHAVA-SHEVA, TAL URAN,**  
**RAIGAD, MAHARASHTRA – 400 707**  
**Tel: 022 27244902 Fax: 022 27243303**

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**F.No. S/43-169/2015 CHS JNCH**

**Date:20.07.2015**

**TENDER NOTICE No. 20/2015**

**Procurement, Installation, Testing and Commissioning of CCTV cameras  
and surveillance systems.**

The Principal Commissioner of Customs (General), Jawaharlal Nehru Custom House, Mumbai Customs Zone-II, herein after referred to as 'JNCH', invites sealed tenders to procure, install, test and commission the CCTV cameras and surveillance system at Jawaharlal Nehru Custom House, in two-bid system (Technical & Financial) from authorized and reputed dealers/contractors/firms engaged in installation of security and surveillance systems, herein after referred to as 'The Vendor' and having a minimum of three years experience in this field.

1. Application form: Annexure-A
2. Scope of the work:
  - a. Technical specification of components: Annexure-B
  - b. Description of job work: Annexure-C
3. Prequalification conditions: Annexure-D
6. Terms and conditions: Annexure-E
7. Format of Financial bid: Annexure-F
8. Format of Technical bid: Annexure-G
9. General instructions: Annexure-H

Date:

From

To

The Principal Commissioner of Customs (General)  
Jawaharlal Nehru Custom House  
Nhava-Sheva, Uran,  
Raigad, Maharashtra – 400 707

**Sub: Supply, installation, testing and commissioning of CCTV cameras and surveillance system at JNCH- Reg**

**Ref: 1) Your tender Notice No. Dated**  
**2) EMD-DD No.....Date.....for Rs.**

I/we have read the contents of the terms and conditions mentioned in your tender schedule and its enclosures and agree to abide by the same.

I/We have also examined the requisite specifications of the equipment to be supplied and my/our offer is to supply the required Materials/Equipment in accordance with the requisite specifications.

I/We quote the rate inclusive of all taxes, duties, transportation, etc in complete. The articles will be supplied, installed, tested and commissioned within 30 days from the date of receipt of order.

Yours faithfully

(Signature and stamp of the tenderer,  
State legal status, Whether Prop.,Partner,  
Registered firm, Company etc.)

Sr No	Technical specification of components	Quantity
1.	High Resolution IR Dome Cameras (IP-Technology) with adaptor Features: • 1.3 megapixel (1280x960) High resolution, HD 720p Real-Time Video, True Day/Night Auto Switch, IP66 Ingress Protection, IR LEDs upto 30m, Vandal-Proof Housing.	29
2.	<b>NVR compatible with above cameras</b> • Network IP-camera supported • 32/16*2 channel IP camera input • Up to 5 Mega pixel (1280x960) recording resolution • Simultaneous HDMI, VGA and CVBS output • HDMI and VGA output up to 1280x960P resolution • Dual gigabit network interfaces • eSATA interface for recording or archiving • Flip open front panel for easy HDD installation • 32/16*2-ch 4CIF synchronous playback • JPEG picture capture and playback • Tag video clip, search and playback by tag • DVD-RW • Digital zoom on live view and playback	1 set
3.	40" LED TV (Sony/Samsung)	02
4.	Internal HDD for 30 days recording	01
5.	Network Switch-8 Ports	07
6.	6U Rack	01
7.	CAT 6 cables	As per requirement
8.	Casing Patti Wiring	As per requirement
9.	Standard Power cables	As per requirement
10.	2 KVA UPS with one hour battery back-up	01

**Note:**

1. All product brochures, technical documentation/specifications should be enclosed with the quotation and also specify the warranty period.
2. All the products should be supplied with complete accessories required.
3. All the above products should be of reputed brand, **ISI/CE/ISO/BIS** certified and conformity with the Indian/ International Standards.

Sr. No.	Description of CCTV Camera installation job work:	Total quantity
1.	3 <sup>rd</sup> Floor, 'A' Wing, Appraising Group	4
2.	4 <sup>th</sup> Floor, 'A' Wing, Appraising Group	4
3.	3 <sup>rd</sup> Floor, 'C' Wing, Appraising Hall	5
4.	4 <sup>th</sup> Floor, 'C' Wing, Appraising Hall	5
5.	5 <sup>th</sup> Floor, 'C' Wing, Appraising Hall	3
6.	7 <sup>th</sup> Floor, 'C' Wing, EPCG/ DEEC Section	6
7.	EDI Centre (Bond Section)	2
	<b>Total</b>	<b>29</b>
8.	Surveillance System – CCTV Room, Ground Floor, 'B' Wing	

**Note:** Number of locations likely to be increased or decreased or change without assigning any reason.

**PREQUALIFICATION CONDITION:**

1. The firm (vendor) must have a turnover of not less than Rs. 30 lakhs in each of the last three financial years.
2. The Vendor should have minimum three years of experience in installation of CCTV cameras and security and surveillance system projects.
3. The vendor must have knowledge and experience of implementation of electronic security systems including access control, surveillance and required software for monitoring.
4. The vendor having international presence and experience will be preferred.
5. The vendor also must have an established service base in Maharashtra.
6. Capability of vendor to complete this task in: 30 days
7. The vendor should give Bank Guarantee for a value of 10% on contract value.
8. Proof of registration with sales tax, service tax is essential and copies of the proof should be submitted.
9. Vendors having ISO 9001 certification may be given preference.
10. The Vendor should have authorized service centre after sales within a radius of 30 kms. from JNCH Building. Proof of the same should be submitted.
11. The company should have sound technical support staff for attending to the Branch complaints within 24 hours.
12. The Vendor should have authorized dealership of CCTV System. Proof from manufacturers of the equipment should be submitted.
13. The company should have atleast one AMC agreements currently running successfully with any Govt. Organization. Proof of such AMC should be produced.
14. The company should not be black listed by any PSU banks/Govt. organizations. Self declaration should be submitted by the authorized official of the company.
15. The company should have satisfactorily completed works at stated below during the last 3 years.
  - a) Three similar works each costing not less than Rs. 5 lakhsOR
  - b) Two similar works costing not less than Rs.10 lakhsOR
  - c) One similar works costing not less than Rs.15 lakhs

**TERMS AND CONDITIONS:**

1. The work consists of supply, Installation, testing, commissioning of Closed Circuit Television (CCTV) system in accordance with the technical specifications, terms and conditions mentioned in tender documents.
2. The specification of the equipment supplied should be equivalent or higher than the specifications mentioned in the tender document and the vendor should specify the brand/model/make in their technical offer.
3. The cameras installed should cover maximum area.
4. The tender(s) received after the due date shall be summarily rejected, and not taken into consideration.
5. All product brochures, technical documentation/specifications of CCTV cameras, NVR and LED TV should be enclosed with the quotation.
6. Conditional/Unsolicited tenders shall not be considered.
7. If required, the bidder can be called for an on-site demo to evaluate the quality of recording and video file out puts of the quoted CCTV equipment before it is approved.
8. The manufacturers/their authorized stockist /dealers will have to submit their registration certificate from the authority concerned, Sales Tax and Service Tax registration certification.
9. Every tender should be accompanied with an earnest money of **Rs. 50,000/- (Rupees Fifty thousand only)** in form of DD in the name of the "Commissioner of Customs, JNCH". Tenders received without requisite Earnest Money will be rejected outrightly.
10. The prices quoted in the Financial Bid should be inclusive of all taxes and includes equipments, installation charges, materials, labour, tools, appropriate cabling and necessary management for completion of the work. The vendor should quote the prices for providing complete solution. After placing the order, JNCH will not pay any extra amount which is not mentioned in the financial bid.
11. The TDS will be deducted as per provisions of the Income Tax Law.
12. Any loss or damage or theft will be borne by the vendor.
13. Complete specifications of the items should be given with the name of the manufacturers in the quotation / tender. Offers' vaguely described or incomplete offers are liable to be ignored.
14. Successful bidder should deposit, within seven days of receipt of the work order, 10% amount of the total value of the order as performance security in the form of Bank Guarantee from Nationalised Bank valid till the warranty period as specified.
15. In case any of items mentioned are on the current rate contract list please quote the DGS & D rate and the rate contract number.

16. The successful vendor should complete the work within 30 days from the receipt of order and failure to commence the work within seven days, the JNCH will forfeit the EMD. A penalty of 0.5% amount of the total value of the order per day will be levied beyond 30 days.
17. After successful installation and testing, vendor has to impart the training without any cost to the officers of the JNCH to operate the equipment.
18. The entire CCTV system supplied & installed should be under on-site warranty as specified against all types of defects from the date of handing over of the product to the JNCH. Any defects found in the product/sub-product within the warranty period shall be rectified / replaced by the Vendor free of cost. During this period of warranty, servicing at quarterly interval or earlier without any additional cost to the JNCH besides attending to call back services in case of break down, as prescribed by the manufacturer and as mutually agreed to, shall be carried out free-of-cost. This includes replacement of all parts and spare parts and any number of break down call.
19. Please note that JNCH will apply penalty as below in case of discrepancy in services under warranty period:
  - a) On receiving complaint about equipment/ services, the Vendor will promptly respond and repair/ replace or provide required services within 24 hours, if failed, penalty shall be levied Rs. 500/- per day;
  - b) If the CCTV system is down for more than three working days, then JNCH will forfeit the bank guarantee;
  - c) If JNCH observe any unsatisfactory services after sales, discipline/ conduct, delay in repair / maintenance, then JNCH will forfeit the bank guarantee and black list the company / firm.
20. The Vendor should submit the bill after completion of work and submission of report from the Dy. Commissioner of Customs/ P(G), JNCH, that the work was carried out satisfactorily and as per specification. Advance payment is not permissible.
21. The successful Vendor shall sign an agreement within seven days of the receipt of order as prescribed by JNCH in accordance with T&C of the tender on a judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Vendor.
22. The Principal Commissioner of Customs (General), JNCH is not bound to accept the lowest tender and also reserves the right to reject any or all tenders at any time without assigning any reason.
23. The Principal Commissioner of Customs (General), JNCH taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.

## FORMAT FOR FINANCIAL BID

Sr. No.	Procurement, installation, testing and commissioning work of	Rate (Exclusive of tax)	VAT	Service Tax	Quantity	Total Cost
1.	CCTV Camera				29	
2.	NVR				01 set	
3.	40" LED TV (Sony/Samsung)				02	
4.	Internal HDD for 30 days recording				01	
5.	Network Switch-8 Ports				07	
6.	6U Rack				01	
7.	CAT 6 cables	Per meter			As per requirement	
8.	Casing Patti Wiring	Per meter			As per requirement	
9.	Standard Power cables	Per meter			As per requirement	
10.	2 KVA UPS with one hour battery back-up				01	
11.	Installation, testing and commissioning					
<b>Total</b>						

**Note:** 1. Above cost shall include Procurement, installation, testing and commissioning of CCTV cameras and surveillance system.

2. Payment will be calculated on the basis of actual work done in terms of CAT 6 cables, Casing Patti Wiring, power cables.

Name in block

Signature of the vendor along with seal Page



## PART-I

## FORMAT FOR TECHNICAL BID

Sr. No.	Particulars	Details
1.	Name of "The Vendor"	
	Full address of the Vendor	
	Telephone no.	
	Fax No.	
	Email:	
	Complaint person name and contact no.	
2.	Bank details with MICR & IFSC code (submit mandate form for ECS payment)	
3.	PAN	
4.	Income Tax returns & CA Certificate for last 3 years	
5.	Maharashtra VAT TIN & CST TIN No.	
6.	Service Tax No.	
7.	No. of engineers (attach list of names along with experience)	
8.	No of assisting Staff available for this work (attach list of names along with experience)	
9.	Capacity of installation of CCTV cameras in a day (average)	
10.	Authorized dealership (proof from the manufacturer)	
11.	Standard list of equipments	
12.	Work experience in CCTV and surveillance system	
13.	Information about Company's infrastructure and after sales authorized service centre in Maharashtra	
14.	List of all partnerships with manufacturers and system providers	
15.	Implementation plan of locations for the cameras after survey	
16.	On-site warranty as per T&C of the tender	
17.	Black listed by any PSU banks/Govt. organizations.	Yes/No

**Note:** 1. Attested Photo copies of above for proof should be attached.

2. Original copies should be provided at the time of opening tender.

**PART-II**

**-DECLARATION-**

1. I ..... Son / Daughter /Wife of Shri  
..... Proprietor / Partner / Director / authorized  
signatory of ..... competent to sign this declaration and  
execute this tender document;
2. I have carefully read and understood all the terms and conditions of the  
tender and undertake to abide to them;
3. The information / documents furnished along with the above application are  
true and authentic to the best of my knowledge and belief. I / we, am / are  
well aware of the fact that furnishing of any false information / fabricated  
document would lead to rejection of my tender at any stage besides  
liabilities towards prosecution under appropriate law;
4. I understand that in case any deviation is found in the above statement at  
any stage, the concern shall be blacklisted and shall not have any dealing  
with the Department in future.

Signature of authorized person

Name & Seal

Date:

**GENERAL INSTRUCTIONS:**

- The Vendor will submit bids in two separate sealed envelopes i.e. one Technical Bid and second Financial Bid as per format. Each envelope must be suitable marked to indicate the type of bid. These two envelopes should be sealed in one big envelope marked as “Tender for CCTV camera surveillance system at JNCH” and submit at CHS Office, 1st Floor, ‘C’ Wing of this Custom House on any working day.
- EMD (Earnest Money Deposit): –The tenders should be submitted with a Demand Draft of **Rs. 50,000/- (Rupees Fifty thousand only)** in the name of “The Commissioner of Customs, JNCH”.
- PG (Performance Guarantee): – The successful bidder should submit 10% amount of the total value of order in form of Bank Guarantee valid till the warranty period from Nationalized Bank, in the name of “The Principal Commissioner of Customs (General), JNCH”.
- The Vendor should fulfill prequalification conditions of the tender.
- The Vendor should submit all the documents attested by authorized person with the quotation.
- The technical bid will be opened first in the presence of the Tender Committee Members and bidders. Financial bids of only technically qualified bidder shall be opened in the presence of the Tender Committee Members and bidders. The bidders, if they wish, may remain present.
- For any clarification/ inspection of the site, etc. the interested parties may contact the Superintendent of Customs, CHS Office, 1st Floor, ‘C’ Wing of this Custom House on any working day between 11:00 AM to 5:00 PM, either personally or on Tel- 02227244903.
- Last date and time for accepting tender: **10.08.2015** upto **1400 hrs.**
- Opening of the Bids –
  - Technical Bid - **11.08.2015** at **1500 hrs.**
  - Financial Bid - **will be intimated later.**

Tender document is available on web site <http://www.jawaharcustoms.gov.in/>.

Sd/- 20.07.2015  
**(Dr. Vishal Chowdhary)**  
**Dy. Commissioner of Customs**  
**Preventive (General), JNCH**