

**OFFICE OF THE COMMISSIONER OF CUSTOMS, EXPORT
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA
TAL.URAN, DIST. RAIGARH, MAHARASHTRA-400707**

F. No. S/12-Gen-1004/2010 DBK (JNCH) Date: 18.07.2011

STANDING ORDER NO. ~~53~~ 56/ 2011

Subject: ~~53~~ Issuance Manual cheque for drawback amount due to discrepancies in exporters account ~~53~~ reg.

Attention of all the officers concerned of Jawaharlal Nehru Custom House is drawn towards [Standing Order No.53/2010](#) dated 14.09.2010 and to the present procedure of issue of the manual cheques for drawback amount, which are returned earlier by the Nodal bank, SBI, JNCH, due to discrepancies in exporters account like account closed, mismatched IFSC code, wrong account number, the SBI is unable to disburse these drawback amount to such exporters and SBI generates a drawback return scroll in such cases with proper reason of return and forwards the same to drawback section along with the bank draft for the amount under return and the same is immediately deposited with Customs treasury. The present procedure has been scrutinized and streamlined and Public Notice No.98/2011 dated 18.07.2011 is issued. Accordingly, the following procedure is prescribed and must be followed without any deviation/diversion for the proper verification of the authority letter for of the exporter to their CHA or representative and the bank of the exporter must certify the bank details, which were furnished by the exporters at the inception of their export to the Nodal Bank of JNCH:

- (i) Whenever, the exporter submits request letter to the Drawback section for the issuance of manual cheques or any authority letter to their CHA/ employee/ representative, then it must be ensured that their letter is duly attested by their bankers to certify the authenticity of the signatory names and designation. The original copy of the said authority letter will be retained by the dealing STA of the Drawback section for the future reference, if any.
- (ii) It is observed that most of the exporters never submit any explanation/reasons of non-receipt of drawback amount in their account. Before their claim is processed by the drawback section of the Customs, this should be ensured that the exporters must mention the exact reasons in their request letter and also submit a letter from their banker regarding the reasons of non-acceptance of the drawback amount into their account of their banker branch through drawback scroll transmitted by the Nodal Bank of JNCH

- (iii) The above guidelines come into force with immediate effect should be strictly followed by the concerned officers and staff. Any difficulties faced in implementing this Standing Order may be brought to the notice of Addl./Dy./Asstt. Commissioner of Customs, Drawback Section, JNCH or the undersigned, immediately.



◆◆ (C. S. PRASAD)

Commissioner of Customs (Export)

Copy for information to:◆

1. The Chief Commissioner of Customs, Mumbai Zone ◆ II,
2. The Commissioner of Customs (Import), JNCH,
3. ◆JS/Drawback, New Delhi,
4. All the Addl. /Jt. Commissioner of Customs, JNCH,
5. All the Officers Concerned,
6. Website of JNCH.