

OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)
JAWAHARLAL NEHRU CUSTOMS HOUSE, SHEVA, TAL ✦ URAN,
DIST ✦ RAIGAD, MAHARASHTRA ✦ 400 707

F.No.S/5-GEN-48/2009 P&E JNCH

Date:16.07.2009

STANDING ORDER NO. 31/2009

It has come to my notice that the staff are not courteous while dealing with the trade. ✦ This is against the principle envisaged in the Citizens Charter and therefore, all the staff of this Commissionerate are hereby directed to be very courteous, prompt, transparent, positive and have responsive approach while dealing with the trade and public. ✦ Any lapse in this regard will be viewed seriously and disciplinary action will be initiated against them.

(**B.K.SINHA**)

Commissioner of Customs (Export)

To

- 1) The Chief Commissioner of Customs, JNCH.
- 2) All Addl./Jt. Commissioners of Customs, JNCH.
- 3) All Dy./Asstt. Commissioners of Customs, JNCH.
- 4) All Sections/Department, JNCH.
- 5) Office copy.