



**OFFICE OF THE COMMISSIONER OF CUSTOMS (NS-III),
RMS FACILITATION CENTRE,
JAWAHARLAL NEHRU CUSTOM HOUSE,
NHAVA SHEVA, URAN, RAIGAD, MAHARASHTRA – 400 707**

F. No. EDI/MISC-118/2016/JNCH

Date: 22 .04.2019

PUBLIC NOTICE No. 33/2019

SUB:- *Turant* Customs - Automated queuing of Bills of Entry for 'Out of Charge' - reg.

Attention of importers, Customs brokers, members of trade and all other stakeholders is invited to Board's Circular No.09/2019-Customs, dtd. 28/02/2019 and this Custom House Public Notice No.29/2019 dtd. 22.03.2019 on '*Turant* Customs - Next generation reform for Ease of Doing Business'.

2. As laid down in para 5 of the above Circular, w.e.f. 20/03/2019, a new functionality has been enabled in ICES 1.5, whereby the Bills of Entry pending for clearance are automatically queued before the proper officer having SUP role for providing Out of Charge (OoC).

3. Prior to launch of *Turant* Customs, the importer / authorised person / Customs broker was required to present to the proper officer the hard copy of Bill of Entry with examination order for registering the same at RMS Facilitation Centre or CFSs for examination and / or Out of Charge from SUP role. Now, the importer can register on-line into the ICES system for OoC. The new automated queuing feature which will not require the importer / authorised person to physically present the Bill of Entry details to the Customs officer. The Bills of Entry pending for clearance will automatically come before the OoC officer following FIFO rule, once on-line registration has been done by the Customs broker or importer, much like the queuing of Bills of Entry for assessment in Appraising Groups. Customs broker and importers are advised to ensure that Bills of Entry are registered on-line and not to approach the RMS Facilitation Centre for registration.

4. Few issues which require certain clarifications on the procedure to be followed are explained below:

A. First Check BsE:

These BsE do not get mapped to the auto queue automatically. The importers / CBs may contact the shed officer at the desired CFS for mapping of these BsE to the respective CFS / Custodian using Sl. No.10 in the SUP role. The BEs will then appear in the respective Superintendent's queue for OoC. First check BsE, on being marked to APR after entering the examination report will have to be activated by the appraiser in APR role for appraisal, as was also being done before the introduction of the automated OoC queue.

B. Reply to queries marked to importers:

Issue was reported in respect of certain BsE where query was raised by the shed officer, the BsE remain pending in IMP queue. The importer in such cases was, reportedly, not able to see or reply to the queries through service centre. This has now been resolved and the importer would be able to reply to the query from the Service Centre and the BE would return to the same officer after query reply. In certain cases, where both appraiser as well as the shed officer had raised queries on the same BE, the queries by the shed officer have been closed by the System as a onetime measure so that these "stuck" BsE can come in the officer's queue for OoC. This would enable the OoC officer to raise a query on the importer, where required.

C. Prioritization of AEO BsE:

As is being done in respect of appraising, the BsE filed by AEOs is now being prioritized even for OoC.

D. Facilitated BsE marked for examination:

For BsE marked to FAC but sent for examination subsequently because of "Suspicious Scan" report, it was reported that after the examination report is fed in INS role and the BE is marked to SUP, it was being marked again to FAC instead of Shed Superintendent. This has now been rectified. At the time of submitting the examination report, if the CFS code is allotted in the INS role, the BE would go to the corresponding SUP officer's queue for OoC or the Shed Superintendent can activate the BE and enter the concerned CFS code from Sr. No. 10 of SUP role. Thereafter, if needed the concerned AC/DC Docks may reallocate the concerned BE to their officer's SSOID.

5. For faster clearance and smooth functioning of *Turant* Customs, all importers / Customs brokers are advised to take note of following points –
- a) All supporting documents which are required for clearance of goods like BIS etc. should be uploaded on e-sanchit. It should be ensured that complete document is uploaded and the same is clearly legible.
 - b) The importer or their Customs broker are **required to visit the RMS Facilitation Centre for OoC only when** the Scan Report is to be submitted or document like Country of Origin (COO) Certificate etc. are to be verified and debited by the officers in SUP role before granting Out of Charge. In all other cases, the OoC or Query shall be endorsed by officers of RMS Facilitation Centre after completing CCV on e-sanchit BsE.
 - c) RMS facilitated BsE where container is selected for scanning do not get mapped to the auto queue automatically i.e. such BsE are not allotted FAC or any CFS / Custodian code by the system. The importers / Customs brokers are requested to check the scanning status of containers covered in their BE on **Scan Status module** available at www.dpdjnch.com website or through <http://dpdjnch.com/containerScanningStatus.aspx> URL (refer JNCH PN No.26/2019 dtd. 14.03.2019 in this regard). They can also check the scanning status of imported containers from any of the CFSs of the JNCH or at the Examiner's counter at RMS Facilitation Centre. Many instances have come to notice where importers or their Customs brokers have submitted written complaints about delay in obtaining OoC under *Turant* Customs and on checking status it has been found that some containers in their consignment were selected for scanning and they were not aware. If the container is selected for scanning the importer / CB is required to get the BE activated from Sr. No. 10 of SUP role from the Superintendent in RMS Facilitation Centre if scan status is '**Clean**' and from Docks Superintendent if scan status is '**Suspicious**' or for '**Not scanned containers**'. Only after activation and entering of CFS / Custodian code, the B/E will come under automated queue for Out of Charge;
 - d) For facilitated BsE, which require drawal of sample for testing by FSSAI, PQ, AQ, etc., the forwarding (seal cutting permission) for drawal of sample will be given by the concerned CFS's DC/AC where the consignment is lying and importers / Customs brokers are not required to come to the RMS Facilitation Centre for getting such forwarding;
 - e) For entering SSOID of officer and reallocating BE from one officer to another in case of BE marked to Docks/CFS, the importers / Customs broker has to contact concerned CFS's DC/AC who are required to re-allocate same from options given in ACS role.
 - f) In certain cases the Appraising Group endorses examination order in BE facilitated for examination by system. Such BE goes into the queue of RMS Superintendent after online Registration. The RMS Superintendent marks such BE to the INS role. In all such BsE, after the INS role, activation of BE, entering examination report and OoC will be done by the concerned CFS. Hence, the importer / CB should approach the CFS for OoC in such cases and not the RMS Facilitation Centre.

6. Difficulty, if any, may be immediately brought to the notice of Additional Commissioner / Deputy Commissioner, RMS Facilitation Centre, JNCH
7. Action to be taken in terms of decision taken in this Public Notice should be considered as Standing Order for the purpose of officers.
8. This issues with the approval of Principal Chief Commissioner, Zone-II Customs, Mumbai.

Sd/-
(R. K. MISHRA)
COMMISSIONER OF CUSTOMS, NS-III

COPY TO ;

1. The Pr. Chief Commissioner of Customs, Mumbai Zone - II.
2. All the Commissioner of Customs, Mumbai Zone- II.
3. DC/RMS Facilitation Centre, JNCH.
4. DC/EDI - For uploading on JNCH website.
5. BCBA