

**OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT)**

**JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA,**

**TAL. URAN, DIST. RAIGADH, MAHARASHTRA 400 707.**

**F.No. EDI-18/2007 JNCH**

**Date :24.04.2007**

**FACILITY NOTICE NO. 18/2007**

**Sub: - ICES HELP DESK to sort out the problems related to  
processing of documents under EDI System-Reg**

Attention of all importers/exporters, Custom House Agents (CHA) and members of the Trade is drawn to P.No.53/2002 and 54/2002 dated 9.8.2002 wherein creation of ICES Help Desk was notified.

The Help desk is functioning from Room No 202 ,B Wing on 2<sup>ND</sup> Floor of the Custom House and is manned by one exclusive Tax Assistant. The help desk may be contacted in respect of any problems related to EDI system. The Telephone Number of the Help Desk is :

**Telephone Number: 27243243 (Direct)**

**27242403/ 27242405/ 27242407 Extn 2145**

The problems /queries related to EDI system can also be sent by email to **[edihelpdeskjnc@yahoo.com](mailto:edihelpdeskjnc@yahoo.com)**.

The Trade is hereby advised to make the best use of the aforesaid Help  
Desk facility.

**(sd.)**

**25.04.2007**

**(K.K.SHARMA)**

**COMMISSIONER OF CUSTOMS**

**JAWAHAR CUSTOM HOUSE**