

**OFFICE OF THE COMMISSIONER OF CUSTOMS, NHAVA SHEVA - GENERAL**  
**Jawaharlal Nehru Custom House, NHAVA-Sheva,**  
**Taluka: Uran, Dist.: Raigad, Maharashtra – 400 707.**

F.No.S/5-Gen-65/18-19CCSPCELL

Date: 15.03.2019

**ADVISORY**

**Sub: Advisory in regards to Unauthorized Operators dealing/handling of Import Cargo in violation of Handling of Cargo in Customs Area Regulations, (HCCAR) 2009-reg.**

Instances have been brought to notice of this office by CFS Association of India (CFSAI), The Container Shipping Lines Association (CSLA) and other stakeholders from the trade, where some unauthorized operators are presenting themselves as authorized operators or agents of Container Freight stations/Shipping lines etc and are contacting importers and exporters. They are giving false promises like reduced operation cost, waiver of CFS ground rent etc to the Importers and Exports. At the same time they are posing themselves to the Shipping lines as agents of the Importer and requesting for change of nominated CFS etc.

02. Instances have also been brought to our notice by the CFSAI, and other stakeholders from the trade that many a times such operators are collecting the Port, Shipping line and CFS dues from the Importers and Exporters and are not paying those amounts to the concerned agencies resulting in non-delivery of the cargo to the Importers and Exporters.
03. It is hereby reiterated that under no circumstances, entities those who are not authorised representatives of the Importers and Exporters shall not be allowed to handle/deal with imported or export goods in any manner.
04. Further, all importers and exporters are hereby advised that before dealing with any entity in connection of transfer, storage, warehousing and customs clearance etc of any imported or export cargo, they must exercise due diligence to avoid any inconvenience later. They are also advised to desist from dealing with any un-authorized persons/entities which may not be in their best interests.
05. The Shipping lines and CFSs are also directed in public interest not to entertain any communication/request etc from entities/persons who are not authorised by their client importers and exporters to deal on their behalf.
06. All cases of violation of these guidelines would be dealt with in term of HCCA Regulations 2009 and other rules/instruction on the subject.

Sd/-  
**(UTKAARSH R TIWAARI)**  
Commissioner of Customs (General)  
JNCH, Nhava Sheva.

Copy to:

1. The Chief Commissioner of Customs, Mumbai Zone-II, JNCH.
2. Secretary General/CFSAI.
3. Chairman/CSLA.
4. All CFSs/Shipping Lines/Container Terminals, JNCH.
5. DC/EDI (for uploading on JNCH Website).
6. Notice Board.
7. Office Copy.