



OFFICE OF THE COMMISSIONER OF CUSTOMS (GENERAL)  
MUMBAI CUSTOMS, ZONE II  
EGM CO-ORDINATION UNIT, GROUND FLOOR  
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F.NO: S/6-Gen-55/2021-22 ECU JNCH

Date: .06.2022

**STANDING ORDER NO. 05/2022**

**Subject: Rectification of EGM Errors and Stuffing report errors - regarding.**

Attention of all officers under the jurisdiction of Mumbai Customs Zone-II is invited to the Standard Operating Procedure on the above subject.

EGM Errors and Stuffing report errors lead to non - scrolling out of IGST refunds and Drawback claims. Different EGM errors and mismatches and detailed procedure to rectify these have already been detailed in Standing Order number 23/2021 dated 17.8.2021. However, it has been noticed that in recent time, number of shipping bills in EGM error queue has increased substantially and the majority of these shipping bills are under Error Code C (container number mismatch in Shipping Bill and EGM). Procedure to rectify C type errors is prescribed in SO No. 23/2021 in para 2.1. However, for trade facilitation, procedure for rectification of Error Code C (container number mismatch) is amended as below: -

2.1 Container No. Mismatch (Error Code: C):

If the Container Number mentioned in the Shipping Bill differs from the Container number mentioned in the EGM, EGM will be submitted with error flag 'C' and the Shipping Bill will move to the EGM Error Queue with error code C.

(i) If the mistake is in the EGM, in such cases, the Concerned Shipping Line should file supplementary EGM with correct details. Once supplementary EGM is filed, the Amendment has to be approved by proper officer from the option of 'EGM Amendment Approval', available under the Role of the 'EGM Management Menu' in the ICES. The proper officer in this case is Superintendent/Appraiser posted in EGM Co-ordination Unit.

(ii) If the mistake is in the Shipping Bill, the information regarding the correct Container Number has to be provided. In this regard, Agents of shipper/Shipping Lines/Freight Forwarder/Consolidator/Exporter/CHA shall provide the copy of duly approved Container Load Plan (CLP) and Bill of Lading (B/L) issued by Shipping Line, to the Stuffing Superintendent at the concerned CFS where the shipping bill has been processed (from where LEO has been granted). The concerned Stuffing Superintendent has to rectify 'C' Error by amending the container number in Shipping Bill using the option of 'Container Amendment', available under the Role of the EGM Management Menu ' in the ICES.

3. All other directions prescribed in SO No. 23/2021 dated 17.8.2021 remains unchanged.

(Istikhar Baig)  
Commissioner of Customs  
(General)/ JNCH.

Copy to:

1. The Chief Commissioner of Customs, Mumbai Zone-II, JNCH for information
2. The Principal Commissioner/ Commissioner of Customs, NS-I/NS-II/NS-III/NS-IV/NS-V, JNCH

3. All Additional/Joint Commissioner of Customs, JNCH.
4. All Deputy/Assistant Commissioner of Customs, JNCH.
5. All Sections/ Appraising Groups of NS-G/ NS-I/ NS-II/ NS-III/ NS-IV/ NS-V, JNCH.
6. The DC/EDI for uploading on the JNCH Website.