

TENDER NOTICE NO. 30 /2013

OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT)
JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA,
TAL ; URAN, DIST; RAIGAD. MAHARASHTRA

F.No. EDI-72/2005 (HW) JNCH (Part I)

Date : 04 .12.2013

TENDER NOTICE NO. 30/2013

Sealed quotations are invited by the Commissioner of Customs (Import) for the Office of the Commissioner of Customs, JNCH Nhava Sheva, on the following terms and conditions:

1. Supply and Maintenance of Anti-virus (**Quick Heal Internet Version (one year)**) for the Windows Vista, Windows XP and Windows 7 which are in use at JNCH, Nhava Sheva for the period from 01.01.2014 to 31.12.2014.
2. Anti-virus software should be able to timely update in all the client machines automatically from the internet site of parent company.
3. Administrator should be able to manage the Anti-virus from single location (Client-Server component of the Anti-virus).
4. License from the manufacturer should be renewed by the vendor.
5. Fresh installation of Anti-virus should be done by the vendor as and when required.
6. The vendor should take responsibility to install / maintain software and provide virus free environment without asking for any human resources from Customs. Support should be available on 24 X 7 basis.
7. The total requirements of Anti-Virus will be around 350 units approximately which is to be supplied as and when required during the above mentioned period. As such, bidders are required to quote the per unit price of the Anti-virus to be supplied during the period. Payment will be made for the number of Anti-Virus actually supplied by the bidder only on receipt of the same in good condition.
8. The installation and maintenance charges for the same during the year 2014 has to be quoted separately, the payment of which is to be made on quarterly basis.
9. Only reputed parties with sufficient technical expertise and experience will be considered.
10. The installation and maintenance of the anti-virus on LAN servers and anti-virus solutions on the client/standalone PCs and the software updates, as are necessary, will be attended to by the vendor's engineers having sufficient technical expertise and experience to keep the software and anti-virus definitions updated.
11. Only such firms having minimum three years experience of installing Anti-virus in PSUs/Government departments are eligible for submitting the tender.
12. The Commissioner of Customs (Import) reserves the right to accept/reject any or all quotations without assigning any reason.
13. In order to ensure uninterrupted and prompt services, the selected bidder should ensure that, at least two Engineers has to be posted at JNCH.
14. If the services under this contract are not rendered properly/satisfactorily and/ or in a time bound manner as may be decided by the Customs Authorities, the charges borne by the Customs Department for getting the services rendered by other means will be deductible/

recoverable from the bidder to whom this contract is awarded. They will also ensure that no formatting of Hard disk is allowed except in emergency cases.

15. In case the selected bidder wishes to discontinue the said AMC at any point of time, after acceptance, a notice to this effect should be given to this office at least three months in advance. The department is however, at liberty to terminate the contract with immediate effect in case of breach of any of the terms and conditions of the said contract or if the services are not found to be satisfactory.
16. Price quoted shall be inclusive of all taxes of any government/ local authority etc. as applicable to government department. No payment over and above the prices quoted shall be done by the Customs in respect of any such levies brought to the notice at a later date.
17. The date of commencement of license will be considered from the final date of installation of Anti-Virus on the last PC.
18. Successful bidder shall submit monthly reports to the Asstt. Commissioner /EDI certifying the satisfactory working of all the PCs.
19. Within 15 days after the receipt of intimation of award of the contract from the Principal, a performance security to the Department equivalent to 10% of the Contract value shall be furnished by the successful vendor in the form of Bank Guarantee Bond from a nationalized bank. The bank guarantee shall be in favour of "President of India (acting through the Commissioner of Customs, (Import), Jawaharlal Nehru Custom House, Nhava Sheva and it shall be the responsibility of the vendor to keep this bank guarantee valid till obligations under this contract are discharged to the mutual consent of department and vendor.

Interested parties should specify the conditions of contract in their quotations.

Sealed tenders should reach to the undersigned within 21 days from the date of issue of this notice. The last date of receiving the sealed tenders is 24.12.2013 at 14.00 hrs. Tenders received after the prescribed time limit will not be entertained. The Commissioner of Customs (Imp) reserves the right to reject/ cancel any or all tenders received without assigning any reasons thereof.

For further details, the actual type of the work required and any clarifications, parties may contact the Supdt. of Customs, EDI Section, 2nd floor, A-wing of this Custom House on any working days between 11.00 am to 5.00 pm. Details can also be obtained from our website <http://164.100.155.199/>.

(LOKESH KUMAR JAIN)
Asstt. Commissioner of Customs,
EDI(HW)

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1. CHS, JNCH for display on Notice Board,
2. EDI (SW) for display on website.
3. CHS, New Custom House, Mumbai, for display on Notice Board.