



सीमाशुल्कप्रधानआयुक्तकार्यालय) एनएस- I(  
**OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (NS- I),**  
मूल्यनिरूपणमुख्य) आयात/(**APPRAISING MAIN (IMPORT)**  
जवाहरलालनेहरूसीमाशुल्कभवन**JAWAHARLAL NEHRU CUSTOM HOUSE, शेवा/SHEVA,**  
तालका /**TAL-उरण /URAN, :जिला/DISTRICT- रायगड/RAIGAD, महाराष्ट्र/MAHARASHTRA-**  
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F. No. S/22-Gen-133/2017-18 AM(I)

Date: 18.04.2023

**STANDING ORDER No. 07/2023**

Subject: Procedure for granting manual Out of Charge of import consignments where duty is not being reflected in ICES after payment – reg.

With the notification of the Customs (Electronic Cash Ledger) Regulations, 2022 (ECLR) vide Notification No. 20/2022–Customs (N.T.) dated 30.03.2022, the statutory provisions of Section 51A of the Customs Act, 1962 came into force with effect from 01.06.2022. However, all the deposits classes were exempted till 31.03.2023, vide Notification No. 47/2022 – Customs (NT) dated 31.05.2022, as amended. Further, vide Circular No. 09/2023–Cus. dated 30.03.2023, Board has enabled ECL in phases from 01.04.2023. However, on implementing the said provisions, in some instances, grievances from trade have been received that after payment of the duty the same is not being reflected in ICES and thus the Out of Charge (OOC) to such consignments could not be processed in the ICES.

2. Till the process of integration of ECL with ICES, ICEGATE and Banks becomes smooth and in order to maintain uninterrupted flow of supply chain, manual Out of Charge has been allowed in respect of import consignments of all the categories of Importers on production of a certificate from the Bank as per Annexure A to the Public Notice No. 28/2023 dated 06.04.2023 and Public Notice No. 37/2023 dated 18.04.2023 confirming the payment of duty, along with an undertaking that in case duty is not credited to the government account the Importer shall deposit the same along with applicable interest, if any, immediately.

3. Before manual Out of Charge is granted, the Out of Charge granting officer should verify the e-payment status from the website <https://cbicpay.icegate.gov.in/icecpay/enquiry>. Navigation on the said website for verification is explained in flow chart as detailed below:

Open “icegate.gov.in” > Click on “Services” > Click on “e-payment” > Click on “Customs duty payment” > a new window will open in which click on “enquiry” > fill up the details > following screenshot will appear:

IG Reference	Challans	Payment Date	Amount	Payment Initiated	Bank/RBI Status	Payment Integration Status	Action
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4. In case where “Bank/RBI status” as shown in the above screenshot shows “success”, manual Out of Charge shall be granted. However, in cases where, “Bank/RBI status” is shown as “**failed**”/”**pending**”, **manual Out of Charge shall not be granted**. In such case, Importer is required to submit fresh Bank Certificate as per Annexure – A to the Public Notice No. 37/2023 dated 18.04.2023 and the same shall again be verified as specified in para 3 above.

