OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT) EDI SECTION, JAWAHARLAL NEHRU CUSTOM HOUSE, NHAVA SHEVA, URAN, DIST.RAIGADH, MAHARASHTRA

F. No. EDI/39/2010/JNCH (H/W)

������������ PUBLIC NOTICE NO. 39/2011

Sub: EDI Helpdesk-contact details of the EDI helpdesk officers/Nodal officers for migration to ICES 1.5 version-reg.

Attention of all the Importers, Exporters, CHAs, Trade and all other agencies concerned is invited to the <u>Public Notice No. 29/2011</u> dated 15.03.2011 wherein it was informed that a EDI Help Desk has been created for the facilitation of the public and trade after implementation of ICES 1.5 version.

♦2. It is to inform that the problem resolution mechanism is in place with ICEGATE. All the Users/Stakeholders, viz Importers/Exporters, CHA s/Shipping Agents /CFS s /Port Terminals, etc, are required to contact the ICEGATE Help Desk at New Delhi, 011-23379020 and 011-23370113/23370133 or through e-mail <u>icegatehelpdesk</u> @icegate.gov.in. ◆After exhausting the aforesaid Help Desk facilities, in case the problem still persists and in case the problem requires local solution, then, users may also contact the Local Help Desk in JNCH (B-206, II nd Floor). ◆The officers posted in Help Desk will be attending to issues in the respective areas mentioned below. ◆ The contact numbers and e-mail IDs are as under:

Sr.	Help Desk	Assigned	e-mail ID	Contact No.
No.		Role/field		
1	Helpdesk-1	Printing/Bond/	edihelpdesk1@yahoo.com	27244791
		Licensing.		
2	Helpdesk-2	Shipping Bills	edihelpdesk2@yahoo.com	27244792
3	Helpdesk-3	Bills of Entry	edihelpdesk3@yahoo.com	27244793
4	Helpdesk-4	IGMs/EGMs	edihelpdesk4@yahoo.com	27244794
5	Helpdesk-5	Amendment	edihelpdesk5@yahoo.com	27244795

3. In addition to the above, Nodal Officers for different CFS s/Terminals have been appointed to co-ordinate between Help Desks and the Stake Holders. The name and contact numbers of the Nodal officers CFSs wise are given as under.

LIST OF NODAL OFFICERS IN CFS FOR MIGRATION TO ICES 1.5 VERSIONS

Sr No	Name of the Officers Shri/Smt.	Designation	NAME OF THE CFS	COMMISSIONERATE	Mob No.
1	A.V. NADKARNI	AC	CWC D'NODE, PUNJAB CONWARE	EXPORT	9820576805
2	G.C.JAIN	AC	CWC D'NODE	EXPORT	8080284890
3	V.K.MENON	SUPDT	CWC D'NODE	EXPORT	9819483926
4	S.K.PANDEY	SUPDT	GDL	IMPORT	9323698365
5	S.P.SINHA	SUPDT	GDL	EXPORT	9819251393

6	S.K.SHARMA	SUPDT	ALL CARGO LOGISTICS LTD(TRANS INDIA)	IMPORT	9821080153
7	S.C.SAHOO	SUPDT	CWC LOGISTIC PARK	IMPORT	9820824508
8	S.M.PAWAR	SUPDT	CWC LOGISTIC PARK	EXPORT	9870390678
9	ANIL GANDI	SUPDT	PUNJAB CONWARE	EXPORT	9892208373

10	S.R.ADATE	SUPDT	SEA BIRD	IMPORT	9892294445
11	S.K.MOHANTY	DC	NAVKAR	IMPORT	9869419761
12	A.B.DALVI	SUPDT	NAVKAR	EXPORT	9869321915
13	SATBIR SHARMA	SUPDT	ASHTE LOGISTIC, APOLLO LOGI SOLUTIONS	IMPORT	9833350787
14	ANIL GUPTA	APPR	JWC LOGISTIC PARK, OCEAN GATE	IMPORT	9819920375
15	PRADEEP KUMAR	APPR	OLD MAERSK	IMPORT	9867224692
16	VINOD KUMAR	APPR	AMEYA LOGISTICS	IMPORT	9833596162
17	M.P.VASUDEVAN	SUPDT	CWC DISTRIPARK, CONTINENTAL WAREHOUSING LTD	IMPORT	9819798835
18	SANDIP KUMAR SINGH	SUPDT	ULA	IMPORT	9920601740
19	CHANDAN KUMAR	SUPDT	NEW MAERSK	IMPORT	9820389521
20	V.R.REDDY	APPR	BALMER LAWRIE	IMPORT	9821167718
21	SANAL R. NAIR	SUPDT	JWC/FORBES GOKAK	EXPORT	9867151215
22	S.BALASUBRAMANIUM	SUPDT	SPEEDY	IMPORT	9821017175
23	S.K.JHA	SUPDT	DRT	EXPORT	9820785991
24	SHANTA SUBRAMANY	♦ SUPDT	CWC KALAMBOLI	EXPORT	
25	MAHENDRA KUMAR	SUPDT	MSWC	EXPORT	9892358968
26	G.NAGESHWAR RAO	SUPDT	CWC IMPEX	IMPORT	9869539704
27	K.S.DHURI	SUPDT	PREETI -I & II	EXPORT	9987311764

Difficulties, if any, faced by the trade along with comments/feedback for improvement may be brought to the notice of the Officers designated as above. Besides, the assistance would also be available at icegathelpdesk.manager@icegate.gov.in

(Mala Srivastava)

Commissioner of Customs (Imports)

JNCH, Nhava Sheva.

Copy to:

- 1. Member (Systems), CBEC, New Delhi.
- 2. Chief Commissioner of Customs, Mumbai Zone-I,II & III.
- 3. Director General, Systems, CBEC, New Delhi.
- 4. Director General, Valuation, Mumbai.
- 5. Commissioner of Customs(Export), Mumbai Zone-II.
- 6. Addl. Director General DRI (WZU), Mumbai.
- 7. All Addl./Joint Commissioners, JNCH, Nhava Sheva.
- 8. All Deputy/Asstt. Commissioners, Mumbai Zone-II.
- 9. Joint Director General of Foreign Trade, (WZ), Mumbai.
- 10. NIC, JNCH, Nhava Sheva.
- 11. All CFS (as per mailing list)
- 12. JNPT/GTIL/NSICT/JNPT, Nhava Sheva.
- 13. CMC/HP/WIPRO
- 14. State Bank of India/IDBI Bank/Bank of India.
- 15. All members of PTFC (Import and Export)
- 16. Bombay Customs House Agents Association.

- 17. All Shipping Agent/Console Agents Associations (As per mailing list)
- 18.Website
- 19. Office copy.