

**OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORT),  
JAWAHARLAL NEHRU CUSTOM HOUSE, SHEVA,  
TAL. : URAN, DISTT. : RAIGAD, MAHARASHTRA 400 707.**

F. No. S/22 GEN - 01/2008 APPRG(M) (IMP/JCH) Date :- 12.05.2009

**PUBLIC NOTICE NO. 27/2009**

**Sub :- Designation of Public Grievance Officer- Reg.**

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Attention of the trade is invited to Citizens Charter, wherein it has been clarified that a Public Grievance Officer has been designated in each Commissionerate / Customs House with whom all complaints and grievance can be taken up.

2. In furtherance of the same, the Deputy Commissioner of Customs, holding charge of Appraising Main, Imports, will be, the designated Public Grievance Officer to take up all grievances / complaints with him. His Telephone nos are 27243253 and 27244724.

3. Any person from the trade and public may contact him if he has a grievance that is not being redressed by the dealing officer or his supervisor.

( SANJEEV BEHARI)

COMMISSIONER OF CUSTOMS(IMPORT)

J.N.C.H.